

POLICY TITLE	Policy Category/Number	HCS 205.6
Personal Care Home (PCH) Resident Transportation	Date Approved	August 24, 2009
Branch/Division Regional Support Services/ Regional Affairs	Applicable to Regional Health Authorities (RHA's) Licensed Personal Care Homes	
Responsible Authority Executive Director, Urban Regional Support Services	Next Review Date	August, 2011
	Date Reviewed	
	Date Revised	
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1.0 POLICY STATEMENT

Regional health authorities are responsible for resident transportation costs in specific circumstances as set out in this policy.

2.0 BACKGROUND

Effective November 2006, the Manitoba Ambulance Services Program: Funding for Inter-Facility Transportation policy (HCS 225.1), resulted in changes to responsibility of payment for transportation costs.

3.0 Purpose

To outline the circumstances under which the cost of transportation is the responsibility of the resident or of the RHA.

4.0 DEFINITIONS

4.1 Ambulance

For the purpose of this policy an ambulance is an emergency medical response vehicle owned or operated by a land emergency medical response system licensed under *The Emergency Medical Response and Stretcher Transportation Act* ("land system").

4.2 Medically Necessary

For the purpose of the policy, transport by an ambulance is medically necessary when the following criteria are met:

4.2.1 The resident is stretcher bound due to illness or disability, and

4.2.2 The resident is in the care of or requires active treatment for a medical condition provided by a health professional licensed in the Province of Manitoba.

4.3 Primary Response

For the purpose of this policy, a primary response is the response by a land system to a request from the community for emergency medical service, including assessment, treatment and transport to access acute care services, where the precipitating medical or trauma event is of an unknown, or a potentially acute or life threatening nature, and generally where the condition, if not treated promptly may result in impairment or deterioration up to and including death.

4.4 Resident

Resident means a person who lives in a personal care home and who is entitled under *The Health Services Insurance Act* to receive insured personal care services in the personal care home.

5.0 POLICY

5.1

Type of Resident Transportation	Responsible Payer
Visits to family or friends and recreational outings	Resident
Transportation costs associated with routine visits to primary health clinics, physician/optometrist/audiologist/dentist/denturist/or other practitioner clinics, or any transports where the resident is capable of traveling using a handi-van, taxi, or private automobile.	Resident
Transportation <u>to</u> a hospital where the visit has been scheduled through consultation with the receiving facility for treatment or a diagnostic test where the ambulance is medically necessary .	RHA except as set out in subsection 5.5 of this Policy
Transportation <u>to</u> a hospital where the visit is a primary response for emergency medical service and where the patient is returned to the PCH within 24 hours.	RHA except as set out in subsection 5.5 of this Policy
Transportation <u>to</u> a hospital where the visit is due to a primary response for emergency medical service and where the patient is not returned to the PCH within 24 hours.	Resident
Transportation of a patient <u>from</u> a hospital to PCH where the ambulance is medically necessary .	RHA except as set out in subsection 5.5 of this Policy

- 5.2 The PCH Resident Information Handbook must clearly state the resident transportation for which the resident is responsible for payment. A resident may have private insurance that will cover the transportation costs that are incurred.

- 5.3** The PCH must select the most appropriate mode of resident transportation to hospital (e.g. car, handi-transit, stretcher service or ambulance) and the most appropriate escort to safeguard the health and well-being of the resident, based on an assessment of the resident's condition prior to transport.
- 5.4** The PCH must provide the resident's required medications and pertinent information (e.g. transfer/referral form, including list of medications, copy of tests, x-rays, advance care plan and/or health care directive) to ambulance personnel transporting a resident to hospital.
- 5.5 Other Coverage**
The resident is not eligible under this policy if they are:
- 5.5.1** a person who is eligible for health care benefits, including coverage of transportation costs, from Veterans Affairs Canada;
- 5.5.2** a person involved in a motor vehicle incident and who is eligible for coverage of transportation costs under *The Manitoba Public Insurance Corporation Act*;
- 5.5.3** a person who has access to social assistance funding;
- 5.5.4** a person who is an eligible recipient entitled to receive benefits under the Non-Insured Health Benefits Program, Health Canada.
- 5.6** This policy does not preclude licensed land systems, RHAs or Manitoba Health and Healthy Living from requesting residents, who are eligible for coverage of the costs of transport by ambulance by insurers or other agencies not listed in subsection 5.5, to apply for payment of these costs by such insurer or other agency.

6.0 CORE SUPPORTING DOCUMENTS: Standards, Procedures and Guidelines

Not Applicable

7.0 POLICY DOCUMENTS

HCS. 225.1 Manitoba Ambulance Services Program: Funding for Inter-Facility Transportation policy

8.0 RESOURCE DOCUMENTS

Not Applicable